


Investia Service Offering

Software Access & Support
MS O365


Basic Services

INCLUDED	DESCRIPTION OF SERVICES	MONTHLY COST (per user)
Microsoft License	Microsoft Enterprise E5, including Teams	\$56.23
MS O365 apps	Word · Excel · PowerPoint · Windows 11 Enterprise · Outlook · Exchange · SharePoint · OneNote · OneDrive · Microsoft Stream · Microsoft Bookings · Microsoft Access (for PC) · Viva Engage · Viva Insights · Microsoft Lists · Microsoft Forms · Sway · Visio · Power Apps · Power Automate · Microsoft Planner · Microsoft To Do · Microsoft Loop · Clipchamp · Power BI Pro	
File storage and sharing	<p>1. Email (Exchange Online) Each user has access to:</p> <ul style="list-style-type: none"> – 100 GB of storage for their main mailbox – An unlimited archive mailbox through the online archiving feature (Exchange Online Archiving) <p>2. OneDrive Each user has access to:</p> <ul style="list-style-type: none"> – 5 TB of OneDrive storage 	
Collaboration tool	<p>Microsoft Teams / Included features:</p> <ul style="list-style-type: none"> – Unlimited group meetings – Unlimited conversations with your colleagues and clients – File sharing, tasks and polling 	
Analytics and BI	Power BI Pro	
Detection and respond to threats system (EDR)	<p>Microsoft Defender for Endpoint (MDE):</p> <ul style="list-style-type: none"> – Data protection – Advanced threat protection – Privileged access management 	
*MDE must be activated, subject to activation fees		
MFA	Okta multifactor authentication	\$0.20
Solulan Support	 <ul style="list-style-type: none"> – Support for Office users – Microsoft 365 backup (online email and file saving: OneDrive, SharePoint, Outlook, Teams) – Data loss and cyberthreat protection – Phishing campaigns and training 	\$15.00

TOTAL (BASIC SERVICES)

\$71.43

Recommended and/or required options

INCLUDED	DESCRIPTION OF SERVICES	MONTHLY COST (per user)
<p>Copilot License </p> <p><small>*Required for representatives and optional for assistants and administrative staff</small></p>	<ul style="list-style-type: none"> – Integration with Microsoft tools (e.g. advanced help in Excel, Word, Outlook) – Help with writing and communications (e.g. summarizing long-form content, rephrasing text) – Creativity in content generation (e.g. creating visuals and images using AI) – Technical support and productivity (e.g. automating recurring tasks) – Analysis and summarization of information (e.g. summarizing meetings and translation) 	\$40.71
<p>Security Operations Center (SOC)</p> <p><small>*Cost per device. Required unless there's proof the computer (including laptops) or tablet is protected by an MDR.</small></p>	<ul style="list-style-type: none"> – Real-time monitoring and protection – Human expertise – Proactive protection – Total incident management (Detection, Investigation and Response) 	\$5.00
<p>Complete user support (Solulan)</p> <p><small>*Their services can be used on an as-needed basis at a rate of \$105/h, billed in 15-minute increments. This service is billed directly by Solulan.</small></p>	<p>Office computer and laptop management.</p>	\$30.00

For all inquiries, please contact transform365@investia.ca

(Prices are subject to change periodically and to applicable sales taxes)

Scenario 1 1 representative + 1 assistant <small>(no MDR since there's already an external provider and no complete support from Solulan)</small>			
	REPRESENTATIVE	ASSISTANT	TOTAL
BASIC SERVICES	\$71.43	\$71.43	\$142.86
COPILOT	\$40.71	—	\$40.71
MDR	—	—	—
COMPLETE SUPPORT	—	—	—
	\$112.14	\$71.43	\$183.57

Scenario 2 2 representatives + 3 assistants <small>(no MDR since there's already an external provider and no complete support from Solulan)</small>			
	REPRESENTATIVES	ASSISTANTS	TOTAL
BASIC SERVICES	\$142.86	\$214.29	\$357.15
COPILOT	\$81.42	\$40.71	\$122.13
MDR	—	—	—
COMPLETE SUPPORT	—	—	—
	\$224.28	\$255.00	\$479.28

