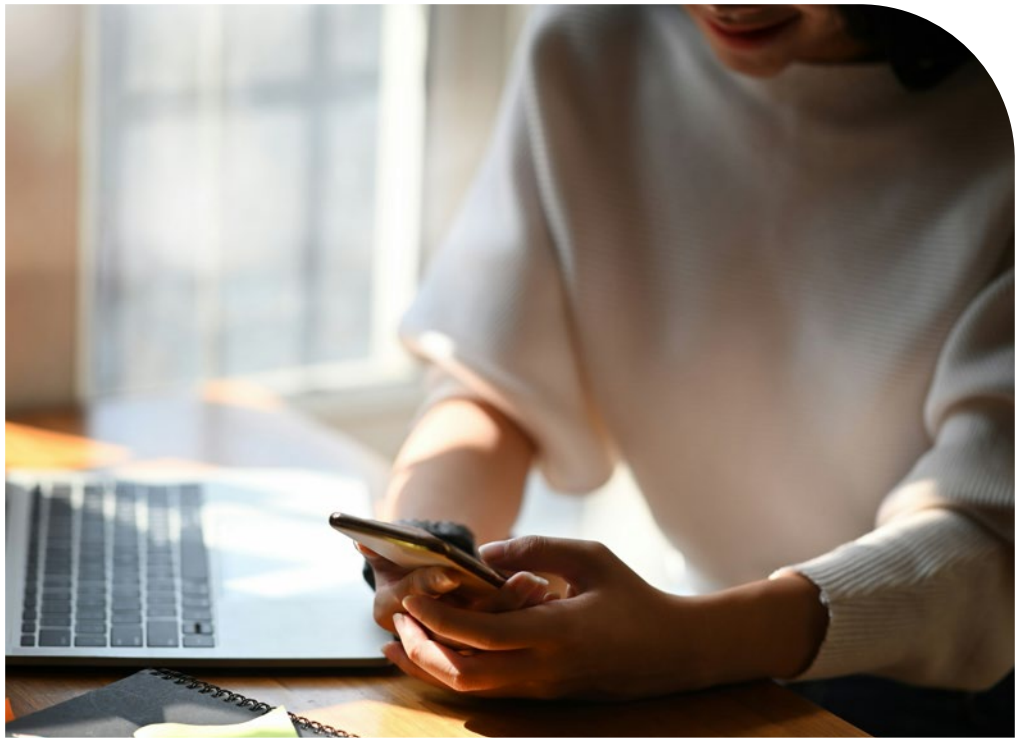
Multi-factor authentication

Investia mobile app

SMS authentication method
Installation guide

Investia
Financial Services Inc.



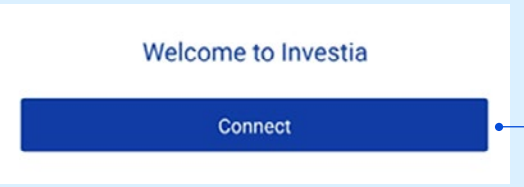
SMS authentication method

When you first log into the Investia mobile app, you will be prompted to set up multi-factor authentication (MFA).

Set-up takes just a few minutes.

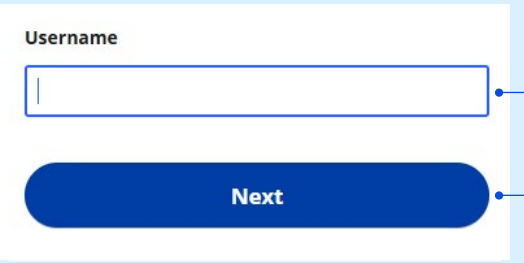
1

Log in to the Investia mobile app



Step 1

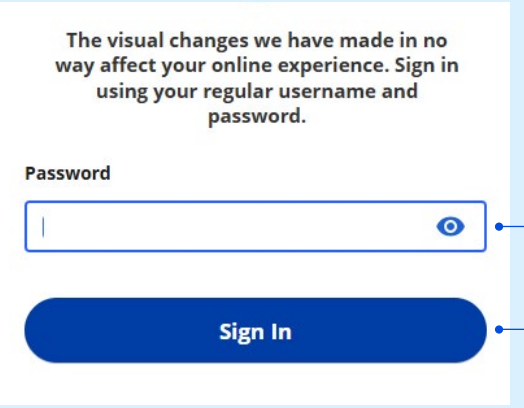
Click on "**Connect**."



Step 2

Enter your username.

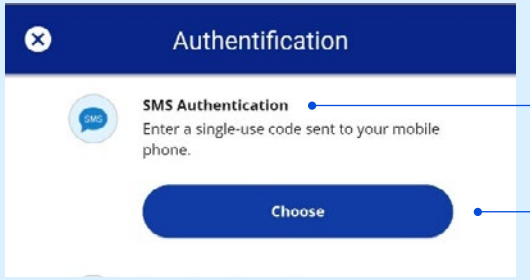
Click on "**Next**."



Step 3

Enter your password.

Click on "**Sign In**."



Step 4

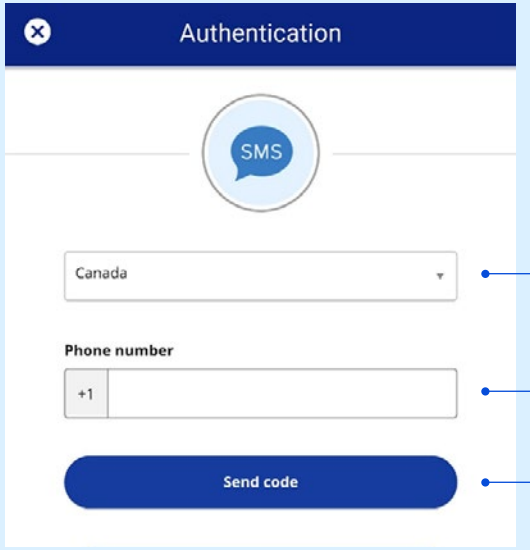
Select the SMS Authentication.

Click on "**Choose**."

2

Enter your phone number

Your phone number will be used to receive your unique security code via SMS, allowing you to login.



Step 1

Select your country.

Enter your mobile phone number.

Click on "**Send code**."

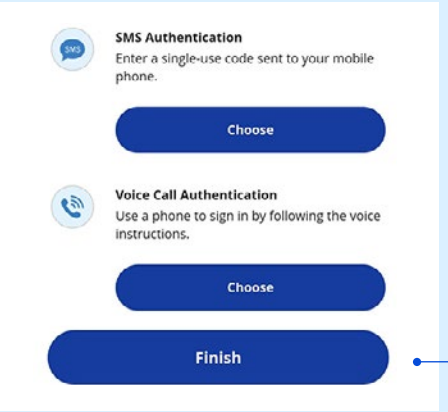
Step 2

Once you have received the unique security code, you will need to enter the code that is given.

Click on "**Verify**."

3

Redirect to the configuration page



You have now completed the SMS Authentication set-up and will be taken back to the configuration page.

You can choose to set up an additional MFA method; or click on "**Finish**" to continue to your the Investia mobile app.

Click on "**Finish**."

Going forward, when you log into the Investia mobile app, you may be prompted to provide a unique security code, which will be sent through SMS (text message).

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Investia Financial Services Inc. is a wholly-owned subsidiary of Industrial Alliance Insurance and Financial Services Inc., a life and health insurance company which operates under the trade name iA Financial Group.