



MULTI-FACTOR AUTHENTICATION (MFA) – INVESTIA MOBILE APP



SMS Authentication Method
Installation Guide



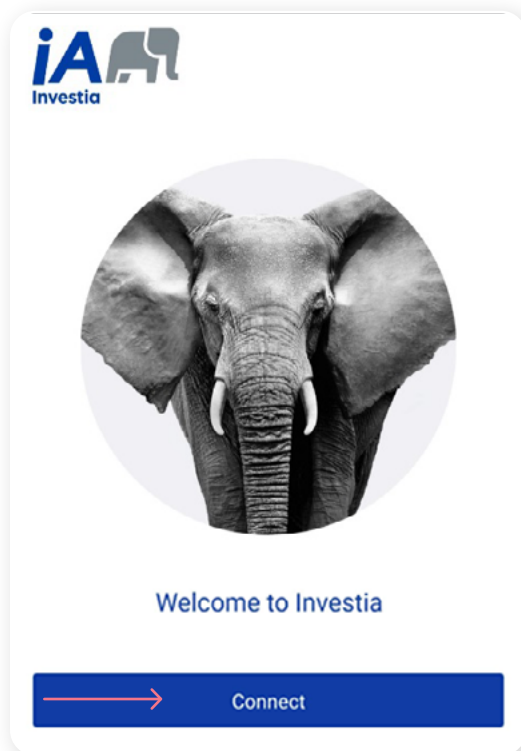
SMS AUTHENTICATION METHOD

When you first log into the Investia mobile app, you will be prompted to set up multi-factor authentication (MFA).

SET-UP TAKES JUST A FEW MINUTES

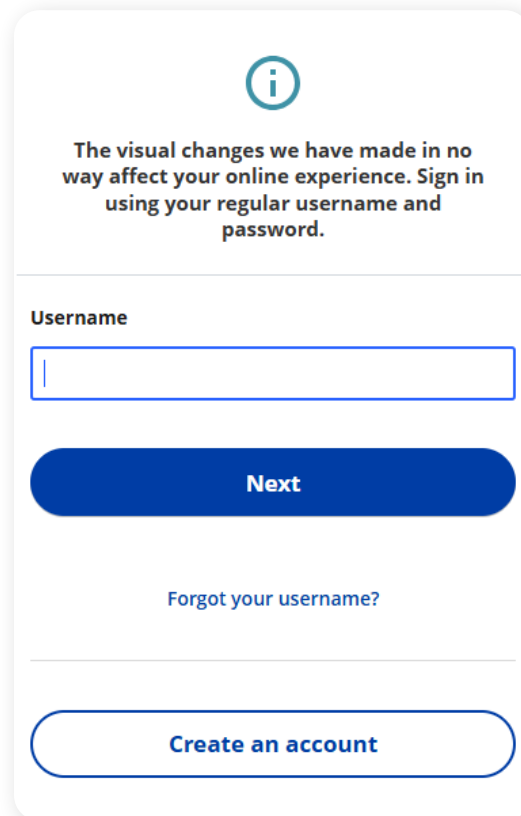
Step 1

Open the Investia mobile app and click on **Connect**.



Step 2

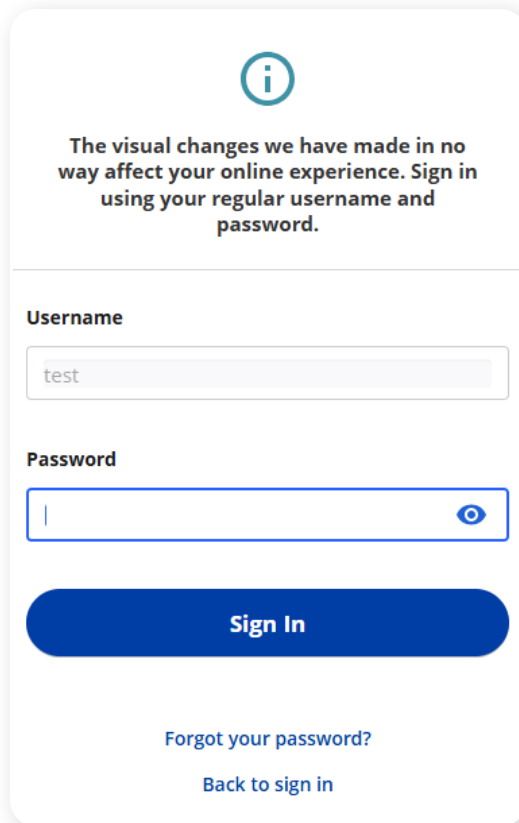
Enter your **Username** then tap **Next**.



Step 3

Enter your **Password**.

Then tap on **Sign In**.



The visual changes we have made in no way affect your online experience. Sign in using your regular username and password.

Username

test

Password

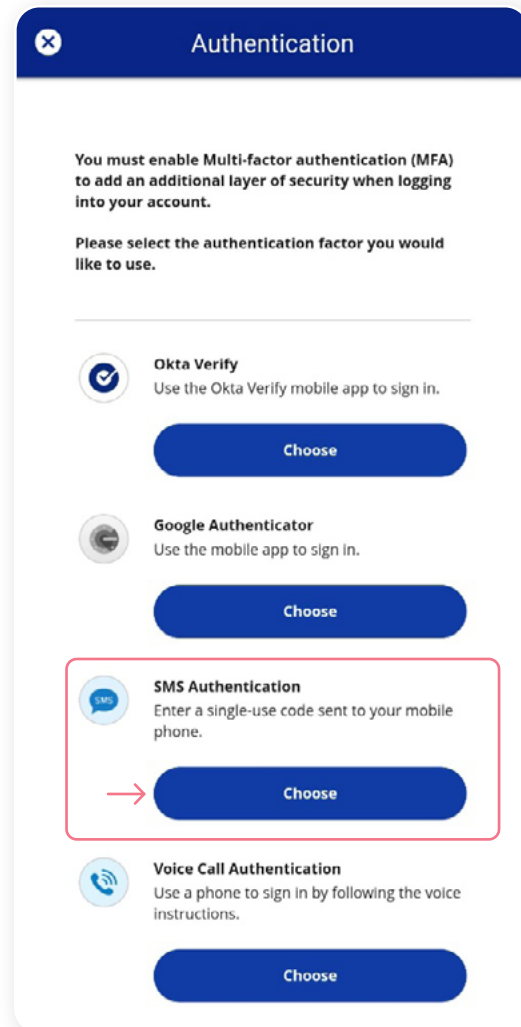
Sign In

[Forgot your password?](#)

[Back to sign in](#)

Step 4

Click on the **Choose** button in the SMS Authentication section.



Authentication

You must enable Multi-factor authentication (MFA) to add an additional layer of security when logging into your account.

Please select the authentication factor you would like to use.

Okta Verify
Use the Okta Verify mobile app to sign in.
Choose

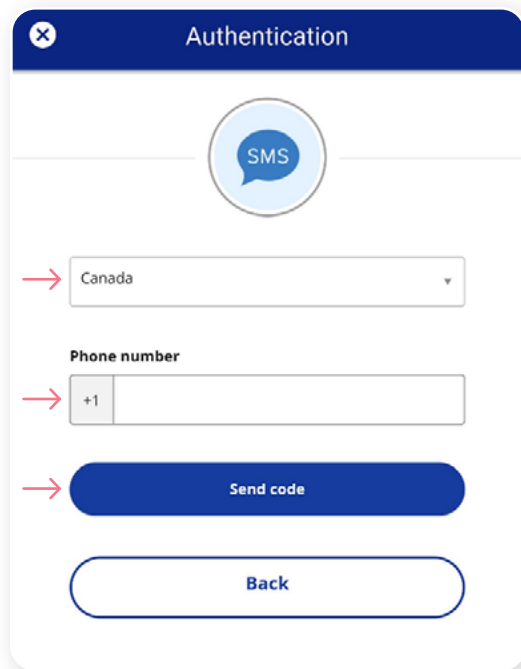
Google Authenticator
Use the mobile app to sign in.
Choose

SMS Authentication
Enter a single-use code sent to your mobile phone.
Choose

Voice Call Authentication
Use a phone to sign in by following the voice instructions.
Choose

Step 5

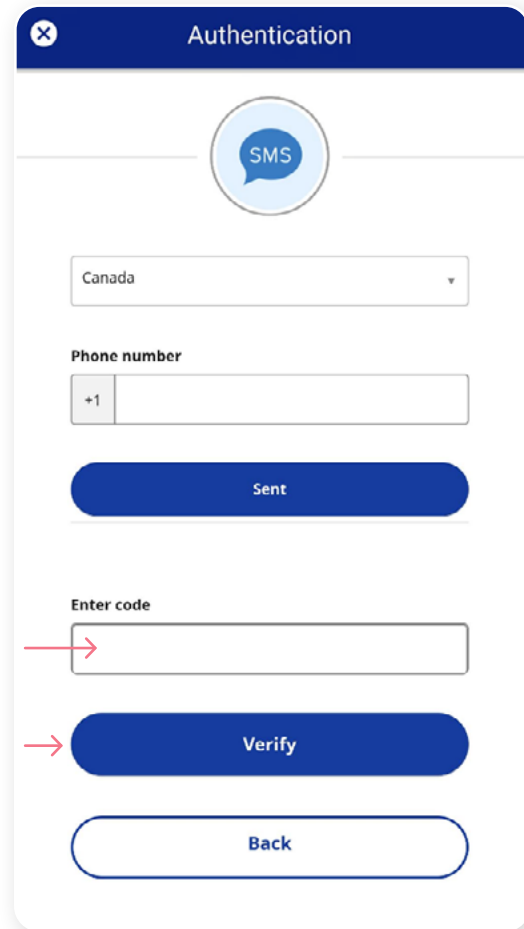
Next you will be asked to **select the country** and **enter the mobile phone number** where you wish to receive your security codes. Then click on the **Send Code** button.



The screenshot shows the 'Authentication' screen with a blue header and a close button. Below the header is a circular icon with 'SMS'. The main area contains a dropdown menu for 'Canada', a 'Phone number' section with a '+1' prefix and an input field, a blue 'Send code' button, and a white 'Back' button. Red arrows point to the country dropdown, the phone number input field, and the 'Send code' button.

Step 6

Once you have received the unique security code, you will need to **enter the code** that is given to you through the Authentication screen in the Investia mobile app. Then click **Verify**.



The screenshot shows the 'Authentication' screen with a blue header and a close button. Below the header is a circular icon with 'SMS'. The main area contains a dropdown menu for 'Canada', a 'Phone number' section with a '+1' prefix and an input field, a blue 'Sent' button, an 'Enter code' section with an input field, a blue 'Verify' button, and a white 'Back' button. Red arrows point to the 'Enter code' input field and the 'Verify' button.



Step 7

You have now completed the SMS Authentication set-up and will be taken back to the configuration page. You can choose to set up an additional MFA method; or click on **Finish** to continue to your the Investia mobile app.




Authentication

You can configure any additional optional factor or click on finish

Enrolled factors

-  **SMS Authentication** 

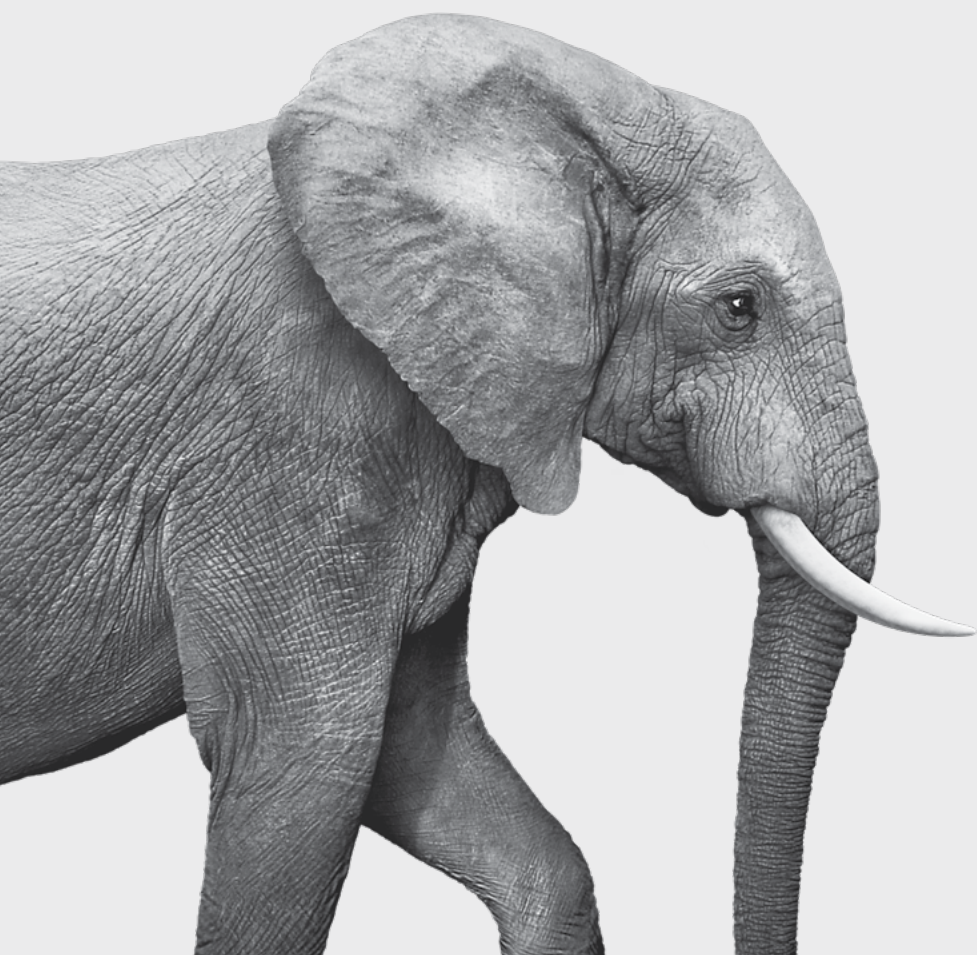
Additional optional factors

-  **Okta Verify**
Use the Okta Verify mobile app to sign in.
Choose
-  **Google Authenticator**
Use the mobile app to sign in.
Choose
-  **Voice Call Authentication**
Use a phone to sign in by following the voice instructions.
Choose

→ **Finish**



Going forward, when you log into the Investia mobile app, you may be **prompted to provide a unique security code**, which will be sent through SMS (text message).



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